

TREND OF MONTHLY COMPLAINTS DISPOSAL

BY: DEPOSITORY PARTICIPANT – Drishti Shares & Investments Pvt Ltd

S.No.	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**
1	2	3	4	5	6
1.	Jan 2024	Nil	Nil	Nil	Nil
2.	Feb 2024	Nil	Nil	Nil	Nil
3.	March 2024	Nil	Nil	Nil	Nil
4.	April 2024	Nil	Nil	Nil	Nil
5.	May 2024	Nil	Nil	Nil	Nil
6.	June 2024	Nil	Nil	Nil	Nil
7.	July 2024	Nil	Nil	Nil	Nil
8.	Aug 2024	Nil	Nil	Nil	Nil
9.	Sep 2024	Nil	Nil	Nil	Nil
10.	October 2024	Nil	Nil	Nil	Nil
11.	November 2024	Nil	Nil	Nil	Nil
12.	December 2024	Nil	Nil	Nil	Nil
13.	January 2025	Nil	Nil	Nil	Nil
14.	February 2025	Nil	Nil	Nil	Nil
15.	March 2025	Nil	Nil	Nil	Nil
	Grand Total				

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.